

Chorus Portal System Changes June 2019

Overview

What we are doing

- In preparation for a Chorus un-bundled fibre product - Passive Optical Network Fibre Access Service (PONFAS) being launched at the start of January 2020, we are making a number of small changes to the Chorus Portal. The changes outlined in this pack will be visible to RSPs but should not be used in any order processing until Chorus launches its unbundled fibre products. None of the changes outlined in the pack will be applied to B2B for this initial drop 1 release. Current B2B XML will not be changed until later in the year.
- In addition to the changes being implemented to support a Chorus un-bundled fibre product, improvements will be made to the operational hours that a timed order (no site visit required) can be requested for a Bitstream product. This will be available for B2B users.

When

- We are looking to put these changes into production on 28/29 June 2019 TBC.
- Changes will be visible in EMMA prior to 26 June and Chorus will confirm the exact date when available.
- Customers will need to ensure that the changes being introduced will not impact any current ordering processes for existing Chorus products.

Customer Changes (Unbundled Products)

What happens today

It is not possible to confirm if an address will support Chorus unbundled products

What the changes mean for you

- A new unbundling capable flag will be presented in the Network and Location screen. The value will be either Yes or No.
- For this initial drop 1 change all locations will be marked as 'No'.

The screenshot shows a web interface for location and product search. At the top, there are two search sections: 'Location Search' and 'Product Search'. Below these, location details are displayed: Location ID: 100000024, Location: 180 ALBANY STREET, NORTH DUNEDIN, DUNEDIN 9016, and SAM ID: 28. A 'VALIDATE LOCATION' button is present. The main section is titled 'Network and Location Information'. It lists various attributes: Fibre Availability Status: Ready; Product Offer Zone: UFB; LFC Area: Chorus; UFB Availability Date: Unknown; Point of Interconnect: WN/PRO; Regional Point of Interconnect: (blank); Install Type: Standard Install; Build Type: Standard; Install Distance: (blank); Service Lead Type: (blank); Dwelling Type: MDU; MDU Class: Class 6; ROW: Yes; Greenfields: No; Fibre in a Day Capable: No; Unbundling Capable: No (circled in red); Permit Delay Likely: No; Consent Status: Consent Required; Consent Category: Unknown; MDU Build Status: Design and Build Required; Central Office: DN.

The CSE offer is not visible when submitting a disconnect primary for Layer 1 Bandwidth Fibre or Direct Fibre Access products

- The CSE offer drop down will now be included for all Layer 1 disconnect order aims. For the drop 1 deployment this will mean that the order aims will still only show one selectable CSE 'No CSE Required'.

Chorus Unbundled fibre offers are not visible in the Chorus Portal when submitting new fibre order

- Chorus will not be offering unbundled fibre products until January 2020 but during order entry the Available Products area will be updated. A new unbundled product family group will be added to the Product Family drop down
- Similarly during order entry the Available Products area will be updated and a new unbundled classification added to the Classification filter

Chorus Unbundled fibre offers are not visible in the Chorus Portal when managing a fibre order

- New offer will be visible in the advanced order search product filters. Although customers will not be able to place orders for unbundled fibre products until January 2020
- Similarly using the Advanced Order Search the classification filter will include new Unbundled fibre classifications.

Customer Changes (Bitstream Products)

What happens today	What the changes mean for you
<p>Timed order can be scheduled for an activation time Monday to Saturday between 6am and 7pm</p>	<ul style="list-style-type: none">• The Chorus Portal and associated B2B calls will now allow a timed order, that does not require a site visit be scheduled:<ul style="list-style-type: none">• Monday to Sunday 6am to 9pm• The associated B2B calls QueryAppointmentRequest, ReserveAppointmentRequest, createOrderRequest and amendOrderRequest will also support the extension to timed order scheduling