

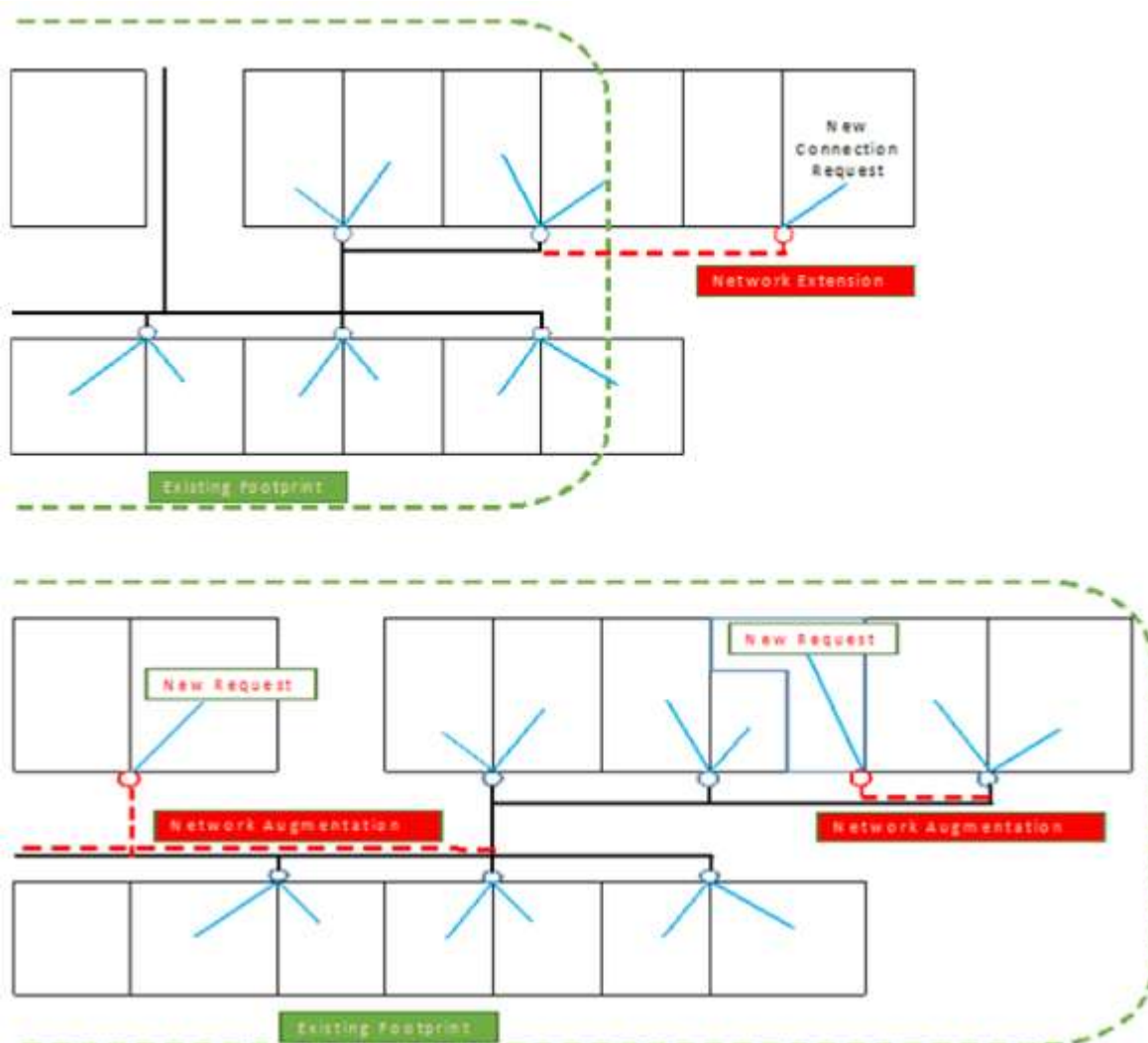
Field services

Network extension and augmentation

As we're focused on delivering a fibre future, new investment will be on this new network rather than the copper network. We are able to extend and augment the copper network but there will be costs associated with this work.

Network extension

An extension to the copper network involves extending/rearranging the Chorus access network, to provide coverage beyond existing reticulation. For example, where there's Chorus access cable network passing the front gate of the property. In some cases there may also be a requirement for network augmentation as well.





Cut in DP



Regroup a cable terminal and push pairs

What we do

- As we process your request, we'll identify that copper is not available at the requested location
- If copper is not available, we'll ask you if you would like us to provide a quote to provide the service
- You must accept the quote before work commences
- You'll be charged for all costs documented, once the work has been completed
- The quote is valid for 90 days

Availability

These services are available nationwide.

What does the service cost?

Pricing on Application applies to these services. We will provide you with a quote when you request a service (within 5 working days). This quote will be valid for 90 days.

Note: Inside Boundary Trenching (TOPP/IBT) is excluded and the end user is responsible for providing trenching to approved standards.

Order and tracking

Existing new connection order processes apply. We'll identify if copper is not available at the requested location, and ask if you'd like a quote to connect copper for your customer. If you do, we'll provide a quote within 5 working days. If you don't, the order will be cancelled.